



# Success in Sales!

English for the Canadian Retail Industry

MONDAYS, 3:15PM - 4:30PM

**Join us in learning strategies to effectively communicate in the Canadian workplace**

**Presented by Maya Pereira**

**Mondays, 3:15pm – 4:30pm @ESL Classroom**

**VIRCS, 1004 North Park Street, Victoria, BC**

**May 6** - Communication with Employers and Co-Workers

**May 13** - Communicating with the Public

**May 27** - Using the Phone in a Professional Environment

**June 3** - Conflict Resolution

**June 10** - Strategies for Common Challenges

**BC Settlement and Integration Services Program**

**For more information, please contact;**

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**WelcomeBC**

